### TIPS & INFORMATION

### **GUEST RELATIONS**

Please visit Guest Relations located east of Spaceship Earth for:

- Questions and Concerns
- Ticket Upgrades
- Separated Guest Assistance Lost and Found
- Services for Guests with





Los Servicios para huéspedes internacionales están disponibles en la oficina de Guest Relations

Des services pour les visiteurs internationaux sont disponibles au **Guest Relations** 

Serviços para hóspedes internacionais estão disponíveis no Guest Relations

Dienste für internationale Gäste sind bei der Guest Relations erhältlich.

ゲストリレーションにて世界各国か らのゲストの皆様向けのサービスを ご案内しております。



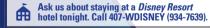
Please look for the recycling containers throughout the Park and join us in our commitment



Please do not feed the birds or other animals, and do not throw objects (including coins) into the water.

**LEAVING THE PARK?** All Guests who wish to leave the Park and return later in the day may do so by presenting their original admission media.

- To get to the **Epcot® parking lot**, take a Parking Tram located outside the front of the Park.
- To get to Magic Kingdom® Park, take a Monorail to the Transportation and Ticket Center and then a Monorail or Ferryboat to the Park.
- To get to Disney's Animal Kingdom® Theme Park, take a Bus located outside
- To get to Disney's Hollywood Studios®, walk or take a FriendShip Boat from International Gateway, or take a Bus located outside the front of the Park.
- To get to **Disney Springs®** between the hours of 4:00pm-11:00pm, take a Bus located outside the front of the Park. At all other times, take a Bus to any Disney Resort hotel, and then another Bus to Disney Springs.
- To get to Disney's Yacht & Beach Club Resorts, Disney's BoardWalk Inn and Villas or the Walt Disney World Swan and Dolphin Hotels, walk or take a FriendShip Boat from International Gateway.
- To get to all other **Disney Resorthotels**, take a Bus located outside the front of





### **PARK RULES**

To provide a comfortable, safe and eniovable experience for our Guests. please comply with Park rules, signs and instructions including:

- All bags are subject to inspection prior to admission.
- Proper attire is required. Smoking is allowed only in
- designated areas Weapons are strictly prohibited.

Additional details and a complete listing of Park rules are available at Guest Relations or disneyworld com/parkrules



DISNEY WILD **ABOUT SAFETY®** TIPS As Timon and Pumbaa would say, "Don't wait too late to hydrate!"

Download the Disney Wild About Safety mobile app or visit disneywildaboutsafety. com for more safety tips and fun games.



Enjoy unlimited digital downloads

Memory Maker One Day

▼ Visit the My Disney Experience mobile app\* to preview and purchase your photos.

of all your Disney PhotoPass\*

vacation photos for one price

· All of your vacation photos with

Memory Maker

with Memory Maker!

. One day of photos with

### TOUR SERVICES

**407-560-4033** o







Look for the Disney Vacation Club icon on your map.



Walt Disney World Resort accepts Disney Visa\* Cards, Disney Rewards\* Redemption Card, Disney Gift Card, Visa", MasterCard®, Discover®, American Express®, Diners Club® JCB\*, traveler's checks, cash and Disney Dollars.



Follow @WDWToday and Tweet with us!

## Discover the Wonder

IllumiNations: Reflections of Earth FP+ Presented by Siemens

alive nightly with the brilliance and splendor of music, lights, lasers, water fountains and custom pyrotechnics in

our signature nighttime spectacular, IllumiNations: Reflections of Earth. See Times Guide.

Immerse Yourself in a World of History and Heritage! From Moroccan architecture to Japanese

Gardens, each pavilion of World Showcase provides many opportunities for wonder and amazement — and be sure to visit our galleries for authentic displays of world art and culture such as "Re-Discovering America: Family Treasures from the Kinsey Collection" at the American Heritage Gallery.

- Mexico: Mexico Folk
   The American
- Norway: Stave Church
- . China: House of the Whispering Willows
- Adventure: American Heritage Gallery
- Japan: Bijutsu-kan Gallery
  - Morocco: Gallery of Arts and History



Visit agentpwsa.com to start your adventure!

Open from a web-browser on your mobile device to begin. Data rates may apply.

Here at *Epcot*, you don't need a passport to embark on an international shopping spree! Shop the World Showcase pavilions and you will discover authentic goods representing cultures around the globe – from delicate fragrances in France to handmade ornaments in Germany. You can also download the Shop Disney Parks mobile app to search for and purchase authentic Walt Disney World® Resort merchandise

Merchandise Package Delivery and Pickup

Instead of carrying your purchases all day, have them delivered to The Gift Stop near the main Park entrance or to World Traveler at International Gateway and pick them up as you exit the Park. Please allow three hours for delivery. If you prefer, have your purchases delivered directly to your *Disney Resort* hotel. See a Merchandise Cast Member for more details.

### DINING

**Dining Reservations** Table-Service restaurants book quickly, so please make reservations through the Mv Disney Experience app. at disneyworld.com/dine, by calling 407-WDW-DINE (939-3463), or for additional assistance by visiting any Guest Relations location. Most reservations must be canceled at least one day prior to the date of your reservation or a per person cancellation charge will be incurred (policies and charges vary by location; please confirm before finalizing your reservation).

### Mickey Check

Look for the Mickey Check on menus throughout the Walt Disney World Resort for kids' meals and other items that meet Disney Nutrition Guidelines. For more information, please visit disneymickeycheck.com.

For special dietary needs, please see a Restaurant Cast Member upon arrival.

### Don I forget your Times

Guide! Pick up the Times Guide to find additional information regarding shows, entertainment, operating hours and even character appearances!

- Entertainment, outdoor shows and other Guest offerings are subject to change without notice.
- Theater venues have limited capacity and may fill up before show time. Please ensure your entire party is together prior to entering the facility.
- Some walkways in the Park may close periodically.

# My Disney Experience

## The official mobile app that's the one-stop shop for your

Walt Disney World® vacation!

Download it for FREE today\*. \*App includes products for purchase.





You can also visit MyDisneyExperience.com on your mobile browser.

Wi-Fi is available in most areas



Availability subject to device limitations and features may vary by device or service provider. Message and data rates may apply, Coverage and app stores not available everywhere. If you're under 18, get your parent's permission first. \*\* Valid Theme Park admission and online registration required. Disney Fast Pass + attractions and entertainment experiences, the number of selections you can make and available arrival windows are limited In-app ticket purchases not available to residents of all countries.

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### **FUTURE WORLD EAST**

- 1 Spaceship Earth® Presented by Siemens FP+ 30% HC Explore the history of innovations from the Stone Age to the
- 2 Project Tomorrow: Inventing the Wonders of the Future & Discover challenging games and engaging displays in an interactive play area for all ages.
- 3 Ellen's Energy Adventure 🕹 🕏 🌠 HC 🖜 Take a multimedia romp through time and Ellen DeGeneres' subconscious at Universe of Energy. 45 minutes.
- 4 Mission: SPACE® FP+ **†** 44"/112 cm. **☼ CC ♦** Experience NASA-style training with a simulated space launch Join the Orange Team for an intense journey A or the Green Team for a milder mission. Expectant mothers should not ride.
- 5 Advanced Training Lab & Further your astronaut training in this interactive play area.
- 6 Test Track® Presented by Chevrolet® FP+ [] 1 40"/102 cm. (3) CC (Create your own virtual concept vehicle and put it through the paces on the exhilarating hills. hairpin turns and straightaways of the Test Trackcircuit.
- 7 Innoventions® & M HC D Explore the wonderful world of COLORTOPIA™ presented by Glidden®
- 8 Electric Umbrella Hosted by Coca-Cola® LD \$ Angus burgers, flatbreads and seasonal salads.
- Mouse Gear One-stop shopping destination for Disney Character gifts and Park souvenirs.

### **FUTURE WORLD WEST**

- 10 Epcot Character Spot & The perfect place to meet favorite pals and new friends.
  - Baymax Your personal health care companion from "Bia Hero 6"!
  - Joy and Sadness Adventurous emotions from "Inside Out. Mickey, Minnie and Goofy FP+ All in one fun spot.
- 11 The Seas with Nemo & Friends® FP+ Roby HC D Ride alongside characters from Disney Pixar's "Finding Nemo," then surround yourself with thousands of real sea creatures at the Undersea Observation Deck at SeaBase.
- 12 Turtle Talk With Crush FP+ & 1 Visit with Crush. Dory and some of her new friends from Disney • Pixar's "Finding Dory" as they engage in real time Q-and-A with their human
- 13 **Soarin** <sup>10</sup> **FP** + **†** 1 40"/102 cm. **★ 10 CC ★ 10** Soar high in the sky and feel the wind race across your face during a hang-gliding flight across the globe.
- 14 Living with the Land Presented by Chiquita® FP+ 30-6 HC (3)) Sail through the greenhouses of The Land to see ninepound lemons and more!

- 15 The Circle of Life & M HC (a) Learn about conservation in this film featuring commentary from Timon and Pumbaa of "The Lion King." 20 minutes.
- 16 Journey Into Imagination With Figment FP+ & HC Follow Figment on this whimsical open-house tour of the Imagination Institute
- 17 ImageWorks & Explore, experience and create in this interactive play area.
- 18 Disney & Pixar Short Film Festival FP+ & M HC CC AED Animation fans of every age can experience beloved Disney and Pixar animated shorts like never before at this 4-D cinema
- 19 Fountain View \$ \$ Starbucks® Espresso, Artisan breakfast sandwiches and house-made Disney pastries.
- 20 Coral Reef Restaurant 1 LD \$\$ Seafood specialties with an aquarium view.
- **Y1 21 Sunshine Seasons BLD \$** Breakfast plates, pastries. seasonal soups, salads, sandwiches, desserts and wood-fired
- 22 Chip 'n' Dale's Harvest Feast at The Garden Grill Hosted by Smucker's® B \$\$ LD \$\$\$ Family-style Character Dining with Chip 'n' Dale and Friends. American Cuisine.
- 23 The Gift Stop

Merchandise Package Pickup. Located near the main entrance.

**24** Art of Disney

Collectibles, including framed artwork, sculptures and prints.

25 Club Cool Hosted by Coca-Cola® Exclusive Coca-Cola merchandise and complimentary samples of soft drinks from around the world

### **SHOWCASE PLAZA**

- **1 26** Refreshment Port LD \$
- Croissant doughnuts, chicken nuggets, ice cream and beverages.
- 27 Promenade Refreshments LD \$ Desserts and beverages.

### WORLD SHOWCASE

### 28 MEXICO

- **Gran Fiesta Tour Starring The Three Caballeros** ■ Discover the sights of Mexico and the antics of three feathered amigos on this boat ride.
- Thoza de Margarita S Margaritas and classic Mexican snacks. Not on Disney dining plans.
- San Angel Inn Restaurante 40 C LD \$\$ Authentic Mexican cuisine. Premium margaritas and tequilas.
- La Hacienda de San Angel D \$\$ Regional Mexican cuisine. Premium margaritas and teguilas.
- La Cantina de San Angel LD \$ Nachos, tacos, empanadas, beer and margaritas.

\*Emergency services available

- La Cava del Teguila 5 More than 200 teguilas and handcrafted margaritas. Not on Disney dining plans.
- 29 NORWAY
  - Meet Anna and Elsa at Royal Sommerhus & Meet Anna and Elsa, the beloved sisters of Arendelle.

Frozen Ever After FP+ (4) HC (19) Board a wooden Viking ship and sail through the fantastical world of "Frozen."

- Princess Storybook Dining at Akershus Royal Banquet Hall 
  BLD \$\$\$ Character dining with Disney Princesses, American and Norwegian cuisine.
- Kringla Bakeri Og Kafe BLS \$ Pastries and sandwiches.
- 30 CHINA

Reflections of China & Mrc D View the places and faces of the world's most populous country in this Circle-Vision 360 film 14 minutes

- 👖 Nine Dragons Restaurant 🗯 LD \$ Chinese cuisine wine and beer
- Lotus Blossom Café LD \$ Egg rolls, orange chicken and rice bowls.
- Joy of Tea S \$ Assorted teas, beverages, ice cream and snacks.
- 31 GERMANY
- ₩ Biergarten Restaurant 13 L \$\$ D \$\$\$ 🕅 Oktoberfest buffet with live entertainment. German cuisine
- Sommerfest LD \$ Bratwurst, potato salad, beer and desserts.
- Karamell-Küche Featuring Werther's® Original Caramel Freshly made caramel corn, caramel covered apples and strawberries.
- Tutto Italia Ristorante D LD \$\$ Pasta and fine Italian specialties.
- Tutto Gusto Wine Cellar LDS \$
- Italian wines and imported cheeses. Not on Disney dining plans.
- Via Napoli Ristorante e Pizzeria 1 LD \$\$ Italian pastas, wood-fired pizzas, Piatti alla Parmigiana and tiramisù.
- 33 THE AMERICAN ADVENTURE

The American Adventure & M HC D Explore the past and future of America through film, music and Audio-Animatronics®, 30 minutes,

- Liberty Inn Hosted by Coca-Cola® LD \$ Regional American Cuisine featuring Angus burgers, chicken or pork sandwiches and salad.
- Fife & Drum Tavern LD \$ Turkey legs, frozen beverages and hard soda.
- Block & Hans S \$ Craft beer and pretzels.
- 34 JAPAN
- Teppan Edo 1 LD \$\$ Hibachi Chefs grill tableside steaks. seafood and chicken. Sake, wine and specialty drinks.

- Tokyo Dining 1 LD \$\$ Lamb chops, black cod, lobster tempura and sushi favorites
- **YI** Katsura Grill LD \$

Ramen, udon noodle bowls, shrimp, curry and sushi.

- Kabuki Cafe S \$
- Shaved ice, sushi snacks, Japanese beer and cold beverages.
- 35 MOROCCO
- Restaurant Marrakesh D LD \$\$ Beef, lamb and chicken dinners with a live belly dancing show.
- Tangierine Café LD \$
- Chicken and lamb shawarma, wraps and salads.
- specialty entrées, small plates, wine, beer and organic sangria.
- 36 FRANCE

Impressions de France & MR (a) Experience the grandeur and charm of the French countryside through film. 20 minutes

Thefs de France LD \$\$

Casual French café. Onion soup, filet mignon and crème brûlée

- Les Vins des Chefs de France \$ French wines, beer and frozen slushes.
- Crepes des Chefs de France S \$

Homemade crepes, soft-serve ice cream and specialty coffees.

Monsieur Paul (3 D \$\$\$\$

Inventive twist on classic French cuisine with extensive wine list.

- Les Halles Boulangerie-Patisserie S \$ French bakery. Soups, salads, quiches, baquette sandwiches, pastries and baked goods.
- L'Artisan des Glaces S \$ House-made ice cream, sorbets and ice cream martinis.

INTERNATIONAL GATEWAY

- 37 World Traveler Merchandise Package Pickup.
- 38 UNITED KINGDOM
- Rose & Crown Pub S \$
- Pub fare with British ales, lagers and stouts.
- Rose & Crown Dining Room DLD \$\$ U.K. favorites including steak, shepherd's pie and corned beef.
- Yorkshire County Fish Shop LD \$ Fish and chips, beverages and beer.
- 39 CANADA
  - O Canada! & MC D) View the very best Canada has to offer in this Circle-Vision 360 film 14 minutes
- Le Cellier Steakhouse 1 LD \$\$\$ Steaks, seafood and Canadian specialties including poutines and cheese soup.

### Smoking Locations Park Information

### ATMs Presented by Chase Stroller Rentals Hosted by Huggies®

Nikon® Picture Spot

Assistive Listening

· · · · Water Transportation

- †|† Restrooms Accessible Restrooms
- **★**♦I♦ Companion Restrooms First Aid\* Presented by Florida Hospital

**Symbols on Map** 

Amenities

AED Automated External Defibrillators Guest Relations Baby Care Center Hosted by Huggies®

Service Animal Relief Areas

- Wheelchair Rentals
  - English, Spanish and Portuguese. (I &) IllumiNations Viewing for Guests **a** Locker Rentals with Disabilities Disney PhotoPass® Photographers (LL) Leave A Legacy Locator
  - Memory Maker Sales Center Kidcot Fun Stops Hosted by Smucker's® S Disney Vacation Club® Information Center
- Character Greetings Attraction/Show Considerations FastPass+ kiosks available in FP+ FastPass+ experience
  - Single Rider Oueue

Symbols in List

- Physical Considerations **†** Minimum Height Requirement
- May remain in wheelchair/ECV Must transfer from wheelchair/ECV
- Must transfer to standard wheelchair ₩⇒8 Must transfer to standard wheelchair.
- Sign Language (available Fridays) Automated External Defibrillators

### **Devices Available at Guest Relations**

- Assistive Listening HC Handheld Captioning
- cc Video Captioning Audio Description
- Shopping

Dining

All dining locations listed accept a Disney dining plan unless otherwise noted. Reservations recommended.

Call 407-WDW-DINE (939-3463).

pricing details.

- B Breakfast L Lunch **D** - Dinner **S** - Snack
- \$ = \$14.99 and under per adult \$\$ = \$15-\$34.99 per adult **\$\$\$** = \$35–\$59.99 per adult **\$\$\$\$** = over \$60 per adult

See disneydiningpricinginfo.com for

- **Special Considerations for Attractions** Safety: Please abide by all safety warnings and notices.
- Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years or older. For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.
  - Physical considerations on designated attractions:

Warning! For safety, you should be in good health and free from high plood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers